Customer Choice: Utility Models On or Off the Grid

What is the best utility model for customer choice, advancing technologies, and reliable and affordable electricity?

Moderator: Dawn Lippert, Co-Founder & Director, Energy Excelerator

Panelists: David Bissell, President & CEO, Kauaʻi Island Utility Cooperative
Chris DeBone, President, Hawaiʻi Solar Energy Association
Ben Sullivan, Energy Coordinator, Kauaʻi County

Participate in the Panel 2 Discussion!

With your smartphone or other internet friendly device, go to meetingsift.com & enter participant code: energy2
Are you On-site or Off-site?

- On-site - 85%
- Off-site - 15%

What is your interest in this panel?

- Don't know the topic, want to learn more - 5%
- Interested in topic, want to learn more - 46%
- Topic's important, want to share opinion - 22%
- I like the panelists - 27%
Have you considered leaving the utility grid?

- Never thought about it - 44%
- Considered it, but not seriously - 38%
- Currently considering it - 11%
- Plan to leave the grid - 5%
- Already left the grid - 2%

When "community solar" is here, will you participate?

- Yes - 36%
- No - 22%
- Not sure - 24%
- Don't know - 17%
Should the State continue tax credits for rooftop solar?

- Yes: 34%
- No: 51%
- Not sure: 10%
- Don't know: 5%

Should the State give tax credits for battery storage?

- Yes: 34%
- No: 42%
- Not sure: 17%
- Don't know: 7%
What is most important for giving customers the most choice in their utility use?

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**Customer Choice in Electricity Use**

- Technology - 27%
- Policy - 37%
- Tax Credits - 2%
- Cost of Renewables - 24%
- Cheaper Storage Equipment - 10%

**Where should electricity be stored?**

- At the Utility - 25%
- In the Community - 36%
- At Customers' Homes/Businesses - 19%
- At the Place of Generation - 20%